

## CHESAPEAKE MEDICAL SOLUTIONS T/A YOUR DOC'S IN OCR NOTICE OF NONDISCRIMINATION

**Your Doc's In** complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

**Your Doc's In** does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

### **Your Doc's In:**

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Monique Welch, Director of Clinical Services.

If you believe that **Your Doc's In** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

### **Monique Welch, Director of Clinical Services**

2425 N. Salisbury Blvd

Salisbury, MD. 21801

Phone: (443) 210-2541

Fax: (443) 210-2544

[mwelch@yourdocsin.com](mailto:mwelch@yourdocsin.com)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Monique Welch, our Director of Clinical Services, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services,

200 Independence Avenue SW.

Room 509F, HHH Building

Washington, DC 20201

Toll Free: 1-800-868-1019,

800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.